allwell.

Summary of Benefits

2021

Allwell Medicare (HMO) H9630: 002 Clark, Conway, Craighead, Faulkner, Garland, Greene, Hot Spring, Lonoke, Pope, Pulaski and Saline counties, AR

H9630_002_21_18826SB_M_Accepted 09012020

This booklet provides you with a summary of what we cover and the cost-sharing responsibilities. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please call us at the number listed on the last page, and ask for the "Evidence of Coverage" (EOC), or you may access the EOC on our website at allwell.arhealthwellness.com.

You are eligible to enroll in Allwell Medicare (HMO) if:

- You are entitled to Medicare Part A and enrolled in Medicare Part B. Members must continue to pay their Medicare Part B premium if not otherwise paid for under Medicaid or by another third party.
- You must be a United States citizen, or are lawfully present in the United States and permanently reside in the service area of the plan (in other words, your permanent residence is within the Allwell Medicare (HMO) service area counties). Our service area includes the following counties in Arkansas: Clark, Conway, Craighead, Faulkner, Garland, Greene, Hot Spring, Lonoke, Pope, Pulaski and Saline.

The Allwell Medicare (HMO) plan gives you access to our network of highly skilled medical providers in your area. You can look forward to choosing a primary care provider (PCP) to work with you and coordinate your care. You can ask for a current provider and pharmacy directory or, for an up-to-date list of network providers, visit allwell.arhealthwellness.com. (Please note that, except for emergency care, urgently needed care when you are out of the network, out-of-area dialysis services, and cases in which our plan authorizes use of out-of-network providers, if you obtain medical care from out-of-plan providers, neither Medicare nor Allwell Medicare (HMO) will be responsible for the costs.)

This Allwell Medicare (HMO) plan also includes Part D coverage, which provides you with the ease of having both your medical and prescription drug needs coordinated through a single convenient source.

Summary of Benefits

JANUARY 1, 2021 – DECEMBER 31, 2021

Benefits	Allwell Medicare (HMO) H9630: 002
	Premiums / Copays / Coinsurance
Monthly Plan Premium	\$0
	You must continue to pay your Medicare Part B premium.
Deductibles	 \$0 deductible for covered medical services
	 \$250 deductible for Part D prescription drugs (applies to drugs on Tiers 4 and 5)
	 \$50 deductible for comprehensive dental services
Maximum Out-of-Pocket	\$7,100 annually
Responsibility	This is the most you will pay in copays and coinsurance for
(does not include prescription drugs)	covered medical services for the year.
Inpatient Hospital	For each admission, you pay:
Coverage*	 \$360 copay per day, for days 1 through 5
	 \$0 copay per day, for days 6 and beyond
Outpatient Hospital Coverage*	 Outpatient Hospital: \$275 copay per visit
	 Observation Services: \$275 copay per visit
Doctor Visits	 Primary Care: \$0 copay per visit
(Primary Care Providers and Specialists)	• Specialist: \$45 copay per visit
Preventive Care	\$0 copay for most Medicare-covered preventive services
(e.g. flu vaccine, diabetic screening)	Other preventive services are available.
Emergency Care	\$90 copay per visit
	You do not have to pay the copay if admitted to the hospital immediately.

Benefits	Allwell Medicare (HMO) H9630: 002	
	Premiums / Copays / Coinsurance	
Urgently Needed Services	\$40 copay per visit	
	Copay is not waived if admitted to hospital.	
Diagnostic Services/ Labs/Imaging*	COVID-19 testing and specified testing-related services at any location are \$0.	
(includes diagnostic tests	• Lab services: \$0 copay	
and procedures, labs, diagnostic radiology, and	 Diagnostic tests and procedures: \$0 copay 	
X-rays)	 Outpatient X-ray services: \$0 copay Diagnostic Radiology Services (such as, MRI, MRA, CT, PET): 20% coinsurance (up to \$250) 	
Hearing Services	• Hearing exam (Medicare-covered): \$45 copay	
	• Routine hearing exam: \$0 copay (1 every calendar year)	
	 Hearing aid: \$0 to \$1,580 copay (2 hearing aids total, 1 per ear, per calendar year) 	
Dental Services	• Dental services (Medicare-covered): \$45 copay per visit	
	 Preventive Dental Services: \$0 copay (including oral exams, cleanings, and X-rays) 	
	Comprehensive dental services: Additional comprehensive dental benefits are available.	
	There is a maximum allowance of \$1,000 every calendar year; it applies to all comprehensive dental benefits.	
Vision Services	• Vision exam (Medicare-covered): \$0 to \$45 copay per visit	
	 Routine eye exam: \$0 copay per visit (up to 1 every calendar year) 	
	• Routine eyewear: up to \$200 allowance every calendar year	
Mental Health Services	Individual and group therapy: \$40 copay per visit	
Skilled Nursing Facility*	For each benefit period, you pay:	
	• \$0 copay per day, days 1 through 20	
	• \$184 copay per day, days 21 through 100	
Physical Therapy*	\$30 copay per visit	

Services with an * (asterisk) may require prior authorization from your doctor.

Benefits	Allwell Medicare (HMO) H9630: 002
	Premiums / Copays / Coinsurance
Ambulance	\$265 copay (per one-way trip) for ground or air ambulance services
Ambulatory Surgery Center*	Ambulatory Surgery Center: \$250 copay per visit
Transportation	Not covered
Medicare Part B Drugs*	Chemotherapy drugs: 20% coinsurance
	Other Part B drugs: 20% coinsurance

Part D Prescription Drugs		
Deductible Stage	\$250 deductible for Part D prescri Tiers 4 and 5).	iption drugs (applies to drugs on
	The Deductible Stage is the first p coverage. This stage begins when the year. When you are in this pay full cost of your Part D drugs until amount.	n you fill your first prescription in yment stage, you must pay the
	Once you have paid the plan's de drugs, you leave the Deductible S payment stage (Initial Coverage S	Stage and move on to the next
Initial Coverage Stage (after you pay your Part D deductible, if applicable)	After you have met your deductible (if applicable), the plan pays its share of the cost of your drugs and you pay your share of the cost. You generally stay in this stage until the amount of your year-to-date "total drug costs" reaches \$4,130. "Total drug costs" is the total of all payments made for your covered Part D drugs. It includes what the plan pays and what you pay. Once your "total drug costs" reach \$4,130 you move to the next payment stage (Coverage Gap Stage).	
	Standard Retail Rx 30-day supply	Mail Order Rx 90-day supply
Tier 1: Preferred Generic Drugs	\$0 copay	\$0 copay
Tier 2: Generic Drugs	\$8 copay	\$0 copay
Tier 3: Preferred Brand Drugs	\$47 copay	\$141 copay
Tier 4: Non-Preferred Drugs	\$100 copay	\$300 copay
Tier 5: Specialty	28% coinsurance	Not available
Tier 6: Select Care Drugs	\$0 copay	\$0 copay

Part D Prescription Drugs	
Coverage Gap Stage	During this payment stage, you receive a 70% manufacturer's discount on covered brand name drugs and the plan will cover another 5%, so you will pay 25% of the negotiated price and a portion of the dispensing fee on brand-name drugs. In addition, the plan will pay 75% and you pay 25% for generic drugs. (The amount paid by the plan does not count towards your out-of-pocket costs).
	You generally stay in this stage until the amount of your year-to- date "out-of-pocket costs" reaches \$6,550. "Out of pocket costs" includes what you pay when you fill or refill a prescription for a covered Part D drug and payments made for your drugs by any of the following programs or organizations: "Extra Help" from Medicare; Medicare's Coverage Gap Discount Program; Indian Health Service; AIDS drug assistance programs; most charities; and most State Pharmaceutical Assistance Programs (SPAPs). Once your "out-of-pocket costs" reach \$6,550, you move to the next payment stage (Catastrophic Coverage Stage).
Catastrophic Coverage Stage	During this payment stage, the plan pays most of the cost for your covered drugs. For each prescription, you pay whichever of these is greater: a payment equal to 5% coinsurance of the drug, or a copayment (\$3.70 for a generic drug or a drug that is treated like a generic, \$9.20 for all other drugs).
Important Info:	Cost-sharing may change depending on the level of help you receive, the pharmacy you choose (such as Standard Retail, Mail Order, Long-Term Care, or Home Infusion) and when you enter any of the four stages of the Part D benefit.
	For more information about the costs for Long-Term Supply, Home Infusion, or additional pharmacy-specific cost-sharing and the stages of the benefit, please call us or access our EOC online.

Additional Covered Benefits	
Benefits	Allwell Medicare (HMO) H9630: 002
	Premiums / Copays / Coinsurance
Additional Telehealth Services	The cost share of Medicare-covered additional telehealth services with primary care physicians, specialists, individual/group sessions with mental health and psychiatric providers and other health care practitioners within these practices will be equal to the cost share of these individual services' office visits
Opioid Treatment Program Services	Individual setting: \$40 copay per visitGroup setting: \$40 copay per visit
Over-the-Counter (OTC) Items	 \$0 copay (\$50 allowance per quarter) for eligible items available via mail or at any local Walmart stores in the country or participating retailer. Unused benefits expire at the end of each quarter. Please visit the plan's website to see the list of covered over-the-counter items.
Meals	\$0 copay
	Plan covers home-delivered meals (up to 2 meals per day for 14 days) following discharge from an inpatient facility or skilled nursing facility. Services are contingent on medical necessity and Case Management review and prior authorization to the vendor.
Chiropractic Care	Chiropractic services (Medicare-covered): \$20 copay per visit
Acupuncture	 Acupuncture services for chronic low back pain (Medicare- covered): \$20 copay per visit in a chiropractic setting
	• Acupuncture services for chronic low back pain (Medicare- covered): \$0 copay per visit in a Primary Care Provider's office
	 Acupuncture services for chronic low back pain (Medicare- covered): \$45 copay per visit in a Specialist's office
Medical Equipment/ Supplies*	 Durable Medical Equipment (e.g., wheelchairs, oxygen): 20% coinsurance Prosthetics (e.g., braces, artificial limbs): 20% coinsurance Diabetic supplies: \$0 copay
Foot Care (Podiatry Services)	Foot exams and treatment (Medicare-covered): \$45 copay
Virtual Visit	Teladoc™ plan offers 24 hours a day/7days a week/365 days a year virtual visit access to board certified doctors to help address a wide variety of health concerns/questions.

Additional Covered Benefits		
Benefits	Allwell Medicare (HMO) H9630: 002	
	Premiums / Copays / Coinsurance	
Wellness Programs	• Fitness program: \$0 copay	
	• 24-hour Nurse Connect: \$0 copay	
	 Supplemental smoking and tobacco use cessation (counseling to stop smoking or tobacco use): \$0 copay 	
	For a detailed list of wellness program benefits offered, please refer to the EOC.	
Worldwide Emergency Care	\$50,000 plan coverage limit for urgent/emergent services outside the U.S. and its territories every calendar year.	
Routine Annual Exam	\$0 Copay	

For more information, please contact:

Allwell Medicare (HMO) PO Box 25438 Little Rock, AR 72221

allwell.arhealthwellness.com

Current members should call: 1-855-565-9518 (TTY: 711)

Prospective members should call: 1-877-891-6091 (TTY: 711)

From October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

This information is not a complete description of benefits. Call 1-855-565-9518 (TTY: 711) for more information.

"Coinsurance" is the percentage you pay of the total cost of certain medical and/or prescription drug services.

The Formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

This document is available in other formats such as Braille, large print or audio.

Allwell is contracted with Medicare for HMO plans. Enrollment in Allwell depends on contract renewal.